

## **WVOSC Membership Feedback**

Each year, the Board conducts a review of our operations to ensure that as an organization we continue to provide a great learning environment for the swimmers so they can achieve their personal goals. We are fortunate to have a great group of coaches and volunteers who work hard to provide a great experience for our swimmers. As a result, our swimmers consistently perform well in competitive swim meets. To that end, we would like your feedback on how we can improve your experience as an Otter or the parent of an Otter. It is open to you to provide both positive and other feedback that is constructive in explaining how the Otters could do a better job. Please send me a confidential email at [carman.overholt@fmc-law.com](mailto:carman.overholt@fmc-law.com) outlining your views and specifically, where you think improvement is necessary. It is important that we seek your candid views so that we can improve our service to members. Your views and suggestions are important to us. Thank you, Carman J. Overholt, President.